

COVID19 protocol

HOW DO I PLAN MY TRIP

If you are interested in attending the WBWE in person, we recommend consulting the Netherlands' embassy to [**check out your country's status**](#) with regards to travel, at your earliest convenience.

If it is deemed necessary you should also consult with your country's embassy.

The **organizers cannot guarantee specific information on each country, since it is very varying information and is constantly updated.**

ACCESS TO THE WBWE

Everybody who enters the premises where the WBWE will take place (in the Amsterdam's RAI) must pass a health control at the entrance.

When entering the building, visitors will be asked to scan a QR code via which they will be required to answer five questions that will be analysed at the control gate.

These measures will be updated at the time of the fair according to safety requirements by the Government of the Netherlands.

REGISTRATION

In order to ensure that your entrance to the WBWE will be carried out with the utmost possible diligence, as well as to avoid queueing, you must attend the fair with your entrance ticket downloaded on your mobile phone.

You can download your ticket via our website (add link) and you can bring it in PDF on your mobile phone or printed.

Both options have to be presented at the gate and will grant you direct access to the event.

CLOAKROOM

The cloakroom is designed to minimize interpersonal contact for attendees to use with absolute safety.

Once you have entered the fair, you must follow the safety rules indicated hereafter:

1. Keep an **interpersonal distance of 1.5 meters** among people. You will find multiple signal devices, as well as barriers, screens and divisors with the aim of ensuring at all times a safety distance between visitors.
2. **Reduced capacity.** The fair's usual capacity will be reduced according to health directions to that effect. Visitors must respect the capacity indicated in each of the areas that they wish to explore, always following the directions by the fair's staff.
3. **The plan of the fair has been altered** with respect to previous years and adjusted to the new rules. The fair's staff will facilitate mobility plans so that you can know at all times about the transit direction in the aisles, the location of the disinfection points, glasses collection, etc.
4. All **physical contact must be avoided.** We must not touch anything if it is not strictly necessary and we must avoid all close contact with other professionals.
5. **Follow the instructions** by the WBWE staff, as well as those indicated in the posters and other signs that you might find within the building.
6. Use the **hand disinfection** services available at several areas that will be clearly signalized.
7. Use the **rubbish dumps** at your disposal at the fair's signalized areas.

THE BUSINESS MOMENT

- The **stands of 9m²** will have a **reduced capacity of two people at the same time** inside the stand, but the safety distance of 1.5 meters must always be maintained.
- **A special area devoted to business meetings** that can be carried out guaranteeing the safety distance between professionals will be set up.
- **Glasses** will be collected at a **clean point** set up to that effect. You will not find glasses in the wineries' stands. The glasses can be changed as many times as is necessary by going to the clean point.

THE WBWE INTERIORLY

- The entire space devoted to the WBWE will follow a **rigorous disinfection protocol.** The RAI guarantees a daily cleaning system managed by the Company: CSU that —since the COVID-19 outbreak— has designed a new extreme protocol of disinfection in spaces; this protocol covers all areas: from special vacuum filters to surface and toilets cleaning, etc.

- All **contact points** such as door handles, desks, etc. are **frequently disinfected**.
- The **air ventilation** system has also been re-configured and re-calibrated precisely to prevent the COVID-19 virus propagation. The use of this system is based on an extensive risk assessment according to the guidelines issued by the National Institute for Public Health and Environment (RIVM).
- The processing of waste removal has been re-assessed and re-done in order to ensure that it is carried out safely and hygienically.
- **All the staff will be equipped with the corresponding personal protection equipment** (PPE). The RAI provides the fair's staff with personal protection equipment (PPE) which includes gloves, face masks and safety glasses so that they can safely carry out their tasks. The RAI also has supplies of PPEs in stock so that situations or particular emergencies can be dealt with, such as someone getting sick.

You can check the **RAI's general rules and measurements** [here](#).

WHEN EXITING THE FAIR

When exiting the fair, the gate intended for that effect must be used; which will be duly indicated.

The RAI's traffic department will facilitate social distance to be maintained when exiting the premises and it works closely with TCA (a taxi service provider) at the taxi rank to avoid crowds.

In Amsterdam, public transport is well organized, having restarted a full timetable since the beginning of June, which is based on strict COVID-19 measures. Crowd management at stations is managed by means of signs on the floor and, once on board a train, tramway, autobus or subway, users must wear face masks.

The Amsterdam's RAI is a building specifically designed to host events and deal with the attendance of professionals from across the globe in accordance with the strict local authorities, safety policies and international safety regulations.

The Amsterdam's RAI has a lot of experience in organizing events and has a vast surface area to do so safely.

Click [here](#) for **further information** on protocols.

**We are looking forward to seeing you at the
WBWE 2020 on the forthcoming 23rd and 24th of
November 2020!**